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# MCITP Self-Paced Training Kit (Exam 70-685): Windows 7, Enterprise Desktop Support Technician (Pro - Certification)



## Synopsis

Announcing an all-new SELF-PACED TRAINING KIT designed to help maximize your performance on 70-685, the required exam for the new MCITP certification: WINDOWS 7, ENTERPRISE DESKTOP SUPPORT TECHNICIAN. This 2-in-1 kit includes the official Microsoft® study guide, plus practice tests on CD to help you assess your skills. It comes packed with the tools and features exam candidates want most-including in-depth, self-paced training based on final exam content; rigorous, objective-by-objective review; exam tips from expert, exam-certified authors; and customizable testing options. It also provides real-world scenarios, case study examples, and troubleshooting labs to give you the skills and expertise you can use on the job. Work at your own pace through the lessons and lab exercises. The official study guide covers identifying and resolving desktop application, networking, security, and performance issues; supporting mobile users; and providing support for hardware failures. Then assess yourself using the 200 practice questions on CD, featuring multiple customizable testing options to meet your specific needs. Choose timed or untimed testing mode, generate random tests, or focus on discrete objectives. You get detailed explanations for right and wrong answers-including pointers back to the book for further study. You also get an exam discount voucher-making this kit an exceptional value and a great career investment. Assess your skills with practice tests. You can work through hundreds of questions using multiple testing modes to meet your specific learning needs. You get detailed explanations for right and wrong answersâ including a customized learning path that describes how and where to focus your studies.

## Book Information

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## Customer Reviews

I purchased a copy of this book roughly two months ago and read every chapter and took the chapter reviews and lesson summaries as I went along. Highlighting the answers just to be more thorough and in case I needed to study harder on any one particular subject. So once completing the book and feeling confident enough to start taking the exam in both study mode and certification mode I did just that. There were multiple instances where I took the time to go through all 200 questions that the practice test had to offer. After AVERAGING 93%+ I decided I was ready to take the 70-685 exam. I felt very good about my odds as this is how I've taken certification exams since high school. Cram, cram, learn the questions (not to a T because I do understand that no ONE exam guide takes questions directly from the test) and learn the answers. Needless to say my first indicator of something being not quite right would be the fact that instead of '45 questions' as given in what Measureup considers 'certification mode', there were 50. Not too big of a deal, like I said I was familiar with all 200 given from the practice tests. However after the tenth question and having absolutely NO idea if I was even taking the right exam or not it became quite apparent that Microsoft has changed their objectives for the 70-685 test to focus more on the server side of things. One question had even asked which part of a router I should reconfigure to allow for less traffic to be used at a specific time of day. Or how I should route traffic when domain controller three was taken offline from 5pm-12am. There was group policy galore and what I should be changing in the system event viewer to allow for various actions to take place.

When you see a one or two star review and then a five star review on the same book, you have to wonder which person is giving you a contextless and therefore useless opinion and which one is telling you the the likely truth. I haven't failed an Microsoft test in my career, until this week, when I failed both the 70-686 & 70-685, back to back. I depended solely on the 70-685 & 70-686 Microsoft Press books like I did for the 70-680. Big mistake. You will learn valuable knowledge reading these, but cannot depend upon them to pass the test. I loved these books for content, for general Windows 7 knowledge, but nearly useless for the exam. Like all other Microsoft Press books I've read, this one is chocked full of errors. One can find errata on the Internet to get the truth but it's irritating to have to do that. There's no point in trying to make exams like this hard. If one doesn't know the material, it's already hard. If one knows the material it should be easy, but it should not be that one knows the material and then it's still too hard to pass. Inserting "testlets" (new words Microsoft loves to make

up) into the exam with scenarios that one cannot possibly read through and still finish the test in time, are only done to make sure you fail, because one cannot read it all. A trap. And who wants to pay \$50.00 for this book, then \$150.00 for the Prometric test, and perhaps more for study exams, only to fail? Want to pay for it again? No. Especially not in this Depression economy. Maybe I'd fight very hard over and over to get something worth the effort, such as a CISSP or a CCNA, but this exam is like a stamp on one's effort, for personal satisfaction on having learned the material.

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